



Behavioral Health Service Providers (BHS)



Presentation to: Providers, Trading Partners and Billing Firms

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Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

Topics for Discussion

- **ICD-10 Basics**
 - Countdown to ICD-10
 - ICD-10 Facts
- **ICD-10 Roles & Responsibilities**
- **Behavioral Health Providers Updates**
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- **Resources**
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ICD-10 Basics

Countdown to ICD-10

204 days until **ICD-10** is here!

Understand ICD-10

- **Understanding background information makes transitioning easier**
 - Acknowledge the necessity for ICD-10
 - Recognize the risks of non-compliance
 - Recognize the benefits that come with transitioning and compliance
 - Learn the differences between ICD-9 versus ICD-10
 - Learn who needs to transition to ICD-10

ICD-10 Facts

- For dates of services rendered on or after October 1, 2014
 - All claims must use ICD-10 codes
 - All claims using ICD-9 codes will NOT be accepted
- For dates of services rendered before October 1, 2014
 - All claims must use ICD-9 codes
- **Systems must accommodate BOTH ICD-9 and ICD-10 codes**
 - Effective with the October 1, 2014 compliance date
- **Significant Code Increase from ICD-9**
 - *Increasing from 13,000 to approximately 68,000 ICD-10-CM codes*
 - *Increasing from 3,000 to approximately 87,000 ICD-10-PCS codes*
 - *ICD-10 has more than nine times the codes in ICD-9*
- ICD-10 has no direct impact on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS)





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ICD-10 Roles & Responsibilities

Roles & Responsibilities for ICD-10

- **Internal**
 - Staff (Administrative)
 - Staff (Clinical)
 - Physicians, Clinicians, Other Providers
 - Coders & Billers
- **External**
 - Trading Partners (Clearinghouses, Billing Firms, etc.)
 - IT Software and Systems Vendors (Billing, Practice Management, EHR, etc.)
 - Medical Services (Labs, Imaging, etc.)
 - Coders & Billers

Coding & Billing Responsibilities

- **Coding/Billing Office Personnel**
 - Understand and implement health plan/payer policies and procedures
 - Increase knowledge of behavioral health DSM-V and medical terminology as required.
 - Review DSM-V/ICD-10 coding knowledge of behavioral health diagnostic codes, including clinical specificity of the new code sets.
 - Acquire training in DSM-V and ICD-10 coding and the correlation between the two.
 - Crosswalk your most frequently used DSM-IV codes to DSM-V codes and then to ICD-10 codes.



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Behavioral Health Provider Updates

Policy Updates

- Specific to the ICD-10 and the DSM-V, in accordance with federal billing policy, all billing submissions for Behavioral Health must be submitted with ICD-10 codes for dates of service October 1, 2014 and thereafter. ICD-9 and DSM-IV/DSM-V codes will not be accepted by the Georgia Medicaid Management Information System as of October 1, 2014.
- The latest published version of the DSM manual (DSM-V) includes, by code, the corresponding billing codes for the ICD-10. Clinicians may continue to use the DSM-V manual as a clinical guide to assign diagnoses, but all Medicaid claims transactions must be ICD-10 compliant as of October 1, 2014.
- Our goal is to develop guidance to support the provider transition to ICD-10 and address other affected areas such as service authorization and consumer records requirements. Further COS-specific guidance will be provided as those decisions are made.



What providers should know...

- Currently, a vast majority of claims are not diagnosis driven and are paid based upon the procedure code (HCPCS or CPT), therefore the confusion has been that claims submitted will not require a diagnosis code. According to DCH policy, It is imperative that all claims submitted on or after October 1, 2014 **must** contain a valid ICD-10 diagnosis code to be compliant. Claims not submitted with a valid ICD-10 diagnosis code will be rejected.
- All DCH Part II manuals will be modified to support the use of DSM or ICD in the medical record (even if all claims transactions are ICD).
- It is likely that the DBHDD and its providers will continue to use the DSM-V as its governing diagnostic guidance, but all electronic transactions will be required to use ICD-10.
- You must be prepared to submit ICD-10 diagnostic codes when you submit claims to the DCH for reimbursement. The ICD-10 codes which correspond with current diagnostic codes can be found in the DSM-V manual (the DSM-IV does not include the ICD-10 codes).





Split Claims Billing

Claims that Span the ICD-10 Implementation Date

- **Community Mental Health Centers** - Require providers split the claim so all ICD-9 codes remain on one claim with Dates of Service (DOS) through 9/30/2014 and all ICD-10 codes placed on the other claim with DOS beginning 10/1/2014 and later. **(Bill type 76x)**
- **Inpatient Hospitals** - If the hospital claim has a discharge and/or through date on or after 10/1/14, then the entire claim is billed using ICD-10. **(Bill type 11x)**
- **Inpatient Part B Hospital Services** - Require providers split the claim so all ICD-9 codes remain on one claim with Dates of Service (DOS) through 9/30/2014 and all ICD-10 codes placed on the other claim with DOS beginning 10/1/2014 and later. **(Bill type 12x)**
- **Outpatient** - Require providers split the claim so all ICD-9 codes remain on one claim with Dates of Service (DOS) through 9/30/2014 and all ICD-10 codes placed on the other claim with DOS beginning 10/1/2014 and later. **(Bill type 13x)**



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ICD-10 FAQs for BHS Providers

BHS ICD-10 FAQs

Q: Will Behavioral Health Services be Impacted by ICD-10?

- A:** Yes, in accordance with federal billing policy, all billing submissions for Behavioral Health must be submitted with ICD-10 codes for dates of service October 1, 2014 and thereafter.
- ICD-9 and DSM-IV/DSM-V codes will not be accepted by the Georgia Medicaid Management Information System as of October 1, 2014.
 - The latest published version of the DSM manual (DSM-V) includes, by code, the corresponding billing codes for the ICD-10.
 - Clinicians should continue to use the DSM-V manual as a clinical guide to assign diagnoses, but all Medicaid claims transactions must be ICD-10 compliant as of October 1, 2014.

BHS ICD-10 FAQs

Q: Which Behavioral Health COS programs are affected by ICD-10?

A: All including 440, 020, 370, 430/Psychiatrist, CIS counseling, 570-Psychology Program.

Q: Will DSM-V codes be accepted by the system in lieu of the ICD-10 code?

A: No. All claims will require a valid ICD-10 code.

Q: How will behavioral health providers know how to use ICD-10 and its codes in practice?

A: The Diagnostic and Statistical Manual of Mental Disorders-5 (DSM-V) includes ICD-10 codes for mental and substance use disorders. Trainings on ICD-10 are being developed and are available to behavioral health providers by webinar on the websites of the organizations offering these trainings. CMS also has extensive information available to assist clinicians and other service providers in preparing for ICD-10 online at <http://www.cms.gov/Medicare/Coding/ICD10>.



BHS ICD-10 FAQs

Q: Where can I find the ICD-10 codes?

A: The code sets and official guidelines are available free of charge on the 2014 ICD-10-CM and GEMs and 2014 ICD-10-PCS and GEMs pages of the CMS ICD-10 website at: <http://www.cms.gov/Medicare/Coding/ICD10/Index.html>.

Q: How do we know what ICD-10 code to use?

A: The clinician is responsible for identifying the diagnosis code for which treatment is being provided. Based on their notes, the clinician is responsible for selecting the appropriate ICD-10 code or the provider/clinician practice must have an internal system that enables sharing with the billing office on the desired crosswalking code to select from DSM-V to an appropriate ICD-10 code based on the chart/member record.



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General ICD-10 FAQs

General ICD-10 FAQs

Q: Where can we find a list of the new ICD-10 diagnosis codes?

A: There are numerous resources available, but usually at a cost. The [CMS website](#) offers a wealth of information on ICD-10 and the new codes. CMS has a General Equivalence Mapping (GEMs) tool that provides an ICD-10 diagnosis code to an ICD-9 diagnosis code. The GEMs tool is a basic tool and is not inclusive of all of the new ICD-10 codes.

Q: Does the new ICD-10 code change affect current Medicaid rates?

A: No changes are anticipated at this time by Georgia Medicaid nor has CMS provided any reimbursement rules or rate changes for the ICD-10-CM or ICD-10-PCS codes.

General ICD-10 FAQs

Q: Will DCH do any ICD-10 training prior to October 1, 2014?

A: No, DCH will not conduct any ICD-10 training. However, there are numerous resources for self-development training on ICD-10. There are companies that may report their expertise of ICD-10 codes and offer training, but for a cost. Like any purchase of software applications, equipment, trainers, course materials, etc., evaluate the credibility of the product, the people/company and their purpose. DCH does not offer any recommendations of ICD-10 training companies.

General ICD-10 FAQs

Q: Will there be changes to ICD-9 codes for 2014?

A: CMS is limiting the number of changes to the ICD-9 codes since the focus is now on the ICD-10 codes.

Q: Are there certain ICD-10 codes that Medicaid anticipates not accepting?

A: There are some ICD-10 diagnosis codes that may not be accepted by Georgia Medicaid, for example, certain unspecified codes when there is a more specific ICD-10 diagnosis code that can be billed. With the increased specificity and number of available ICD-10 codes, the physicians' documentation would need to support the ICD-10 diagnosis code.



ICD-10...*Fast Approaching*

DCH and the Transition to ICD-10

- DCH is on track for October 1, 2014, compliance
 - Phases of implementation
 - Awareness, Assessment, Remediation, Testing, Transition
 - Status as of March 2014
 - Awareness – *ongoing*
 - Assessment – *completed*
 - Remediation – *necessary changes to our impacted policies, processes and systems are underway*
 - Testing – *verifying and validating the ICD-10 changes as completed in Remediation...underway*
 - Transition – *not started*

DCH & ICD-10 External Testing

- Internal Testing Underway
- External Testing
 - Testing with Georgia Medicaid
 - Trading Partners and Billing Services
 - 1st Quarter 2014
 - Providers
 - 1st Quarter 2014
 - To become a test site, email your interest to: icd10project@dch.ga.gov





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ICD-10 Facts

ICD-10 Facts

- To process ICD-10 claims or other transactions electronically, providers, payers, and vendors must first implement the “Version 5010” health care transaction standards mandated by HIPAA. The previous HIPAA “Version 4010/4010A1” transaction standards do not support the ICD-10 codes. This implementation was effective January 1, 2012.
- ICD-10 diagnosis (CM) and procedure (PCS) codes are required on all inpatient stays (admission) with discharge dates on or after October 1, 2014. With the ICD-10 transition on or after October 1, 2014, inpatient (admission) claims will be adjudicated based on the patient’s discharge date using ICD-10 CM and PCS codes.

ICD-10 Facts

- Claims submitted for payment with both ICD-9 and ICD-10 (CM or PCS) codes will not be adjudicated in GAMMIS on or after October 1, 2014 and will be denied. Claims with span dates of services rendered prior to September 30, 2014 and on or after October 1, 2014, must be submitted on separate claims. The split (separate) claims must be billed with the appropriate ICD-9 or ICD-10 codes.
 - During the ICD-10 transition on and after October 1, 2014, both code sets (ICD-9 and ICD-10) will be supported in the GA Medicaid Management Information System (GAMMIS) for claim processing and adjustments. Any software vendors that provide business intelligence solutions should support both code sets, ICD-9 and ICD-10 codes, simultaneously during the transition.
- * The detailed information provided during this webinar is current and valid. With the implementation of ICD-10 fast approaching, please know that we will certainly advise our provider community when there is additional information made available and/or meetings conducted relevant to the changes related to ICD-10.*



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Resources

CMS ICD-10 Checklists

- CMS has created ICD-10 Checklists to assist your organization with overall ICD-10 compliance.
 - [Large Practices](#)
 - [Small and Medium Practices](#)
 - [Small Hospitals](#)
 - [Payers](#)

ICD-10 Training Resources



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ICD-10 Resources

- Centers for Medicare & Medicaid Services (CMS)
CMS Overview
 - CMS ICD-10 Implementation Planning Guides/Checklist
 - HHS, CMS ICD-10 Final Rule
 - CMS, HHS Complete list of code sets for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines
 - www.cms.hhs.gov/ICD10
- World Health Organization (WHO) ICD-10 Page
 - <http://www.who.int/classifications/icd/en/>

More ICD-10 Resources

- DCH Resources
 - DCH Website for ICD-10 Webinars/Downloads
<http://dch.georgia.gov/it-events>
 - DCH ICD-10 FAQs & Fact Sheet
<http://dch.georgia.gov/icd-10>
 - DCH Provider Resources
<http://dch.georgia.gov/providers>
 - ICD-10: A Four Part Series (Video)
<http://dch.georgia.gov/sorh-publications-and-presentations>
- HP Enterprise Services Statewide Workshops
 - Check Georgia <http://mmis.georgia.gov> for future ICD-10 workshops



Upcoming ICD-10 Webinars

Register Now

March 27, 2014: ICD-10 Clinical and Policy Update

April 8, 2014: Surviving ICD-10: Tools and Tips for Transitioning

April 24, 2014: ICD-10 Case Studies

June 10, 2014: Repeat Roadmap ICD-10 Emergency Tool Kit and Open Discussion

June 26, 2014: ICD-10 Essentials

To register for the above webinars: Visit <http://dch.georgia.gov/it-events>

- Each webinar is scheduled for up to one hour, 10:30 – 11:30 a.m. ET.
- Unless otherwise noted, all webinars are targeted to Providers and Trading Partners.
 - Please be advised that webinar dates and times are subject to change.



Submit your Questions

At this time we will be taking
ICD-10 **BHS** questions.

Thank You!

- Join us as an ICD-10 Beta Test Site, email us at:
 - icd10project@dch.ga.gov
- Join our mailing list at:
 - AskDCH@dch.ga.gov for ICD-10 events and updates
- We welcome your questions and comments at:
 - icd10project@dch.ga.gov

Questions & Comments

Use the WebEx Q&A Feature

- Questions submitted will be answered via email within 4-6 business days of this event.
- Or you may email us at:
icd10project@dch.ga.gov
- This presentation will be posted within 2 business days at
<http://dch.georgia.gov/it-events>