



Ramping Up for ICD-10 and Open Discussion



Presentation to: **Providers, Trading Partners & Billing Firms**

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Department of Community Health (DCH)
Medical Assistance Plans Division



Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

Topics for Discussion

- ICD-10 Facts
- Ramping Up
- ICD-9 and ICD-10 Key Differences
- Specified vs. Unspecified
- **Open Discussion**
- ICD-10 FAQs
- DCH Updates
- Resources
- Questions and Comments



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ICD-10 Facts

Mark Your Calendars

October 2015

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				★ 1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

H.R. 4302 Details

- **“H.R. 4302, Protecting Access to Medicare Act of 2014”**
 - **Official Date for ICD-10 Implementation Announced**

The U.S. Department of Health and Human Services (HHS) issued a rule finalizing Oct. 1, 2015, as the new compliance date for health care providers, health plans, and health care clearinghouses to transition to ICD-10, the tenth revision of the International Classification of Diseases.

This deadline allows providers, insurance companies, and others in the health care industry time to ramp up their operations to ensure their systems and business processes are ready to go on Oct. 1, 2015.

ICD-10 Facts

- **ICD-9 is outdated**
 - Limited capacity, capability, can't serve future needs
 - ICD-9 is 30 years old, has outdated terms, and is inconsistent with current medical practice.
- **Moving from ICD-9 to ICD-10**
 - U.S. is last industrialized nation to adopt ICD-10.
- **Transitioning to ICD-10**
 - National impact, mandatory for all HIPAA-covered entities
 - If you use ICD-9 codes TODAY, you must migrate to ICD-10 codes.
- **Facts about the change**
 - New ICD-10-CM and ICD-10-PCS code sets
 - Replaces ICD-9-CM (Volumes 1, 2 and 3)
 - ICD-10 has no direct affect on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS).



ICD-10 Facts

- **Facts about the change**
 - New ICD-10-CM and ICD-10-PCS code sets
 - Replaces ICD-9-CM (Volumes 1, 2 and 3)
- **Transitioning to ICD-10**
 - National impact, mandatory for all HIPAA-covered entities
 - If you use ICD-9 codes TODAY, you must migrate to ICD-10 codes.
- **ICD-10 has more than nine times the codes in ICD-9.**
 - Increasing from 13,000 to approximately 68,000 ICD-10-CM codes
 - Increasing from 3,000 to approximately 87,000 ICD-10-PCS codes
- **For dates of services rendered on or after October 1, 2015.**
 - All claims must use ICD-10 codes.
 - Any claims using ICD-9 codes will NOT be accepted.



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Ramping Up

Preparation is Key

- ICD-10 Champion
- Communication and awareness plan
- Review training
- Accredited resources
- Mapping codes
- Internal and external testing
- Solutions to improve transition activities

Get Up to Speed

- **Planning**
 - Develop an implementation timeline.
- **Communication and awareness**
 - Maintain internal communication with staff and external communication with payers and vendors.
- **Office Assessment**
 - Perform a gap analysis.
 - Assess vendor readiness.
 - Assess business processes and IT systems affected.
 - Budget review
- **Operational implementation**
 - Action plan of what you need to accomplish

Get Up to Speed

- **Training**
 - Analyze training needs within your organization.
 - Train the trainer.
- **Testing**
 - Internal
 - External
 - Lessons learned
- **Transition**
 - Go live with ICD-10 on October 1, 2015
- **Contingency Plan**
 - System edits
 - Claims rejections, cash-flow delays





ICD-9 and ICD-10

Key Differences

Hospital Procedure Codes

ICD-9-procedure codes

3-4 characters in length

Approximately 3,000 codes

Based on outdated technology

Limited space for adding new codes

Lacks detail

Lacks laterality

Generic terms for body parts

Lacks description of methodology and approach for procedures

Lacks precision to adequately define procedures

ICD-10-procedure codes

7 alpha-numeric characters in length

Approximately 87,000 available codes

Reflects current usage of medical terminology and devices

Flexible for adding new codes

Very specific

Enables laterality

Detailed descriptions for body parts

Provide detailed descriptions of methodology and approach for procedures

Precisely defines procedures with detail regarding body part, approach, any device used, and qualifying information

ICD-9 vs. ICD-10 Code Examples

ICD-9-CM-Procedure Codes

- 3 to 4 digits
- All digits are numeric; and
- Decimal is after second digit.

Examples

- 43.5 – Partial gastrectomy with anastomosis to esophagus; and
- 44.42 – Suture of duodenal ulcer site

ICD-10-Procedure Codes

- 7 digits
- Each digit is either alpha or numeric (alpha digits are not case sensitive and letters O and I are not used to avoid confusion with numbers 0 and 1); and
- No decimal.

Examples

- 0FB03ZX – Excision of liver, percutaneous approach, diagnostic; and
- 0DQ10ZZ – Repair upper esophagus, open approach

ICD-9-CM vs. ICD-10-CM

ICD-9-CM diagnosis codes

3-5 characters in length

Approximately 13,000 codes

1st character = alpha or numeric
Characters 2-5 = numeric

Limited space to add new codes

Lacks detail

Lacks laterality

Non-specified codification issues:

- Difficult to analyze data
- Difficult to support research

Not interoperable with other industrialized nations who have adopted ICD-10

3-5 characters in length

ICD-10-CM diagnosis codes

3-7 characters in length

Approximately 68,000 available codes

1st Character = alpha
2nd Character = numeric
3rd Character = alpha or numeric
Characters 4-7 = alpha or numeric
7th Character extension = episode of care

Flexibility to add new codes

Very specific

Allows laterality

Improves accuracy and richness of codification

Interoperable with the global health care community and has been adopted in 99 countries

3-7 characters in length

ICD-9 vs. ICD-10 Code Examples

ICD-9-CM-Diagnosis Codes

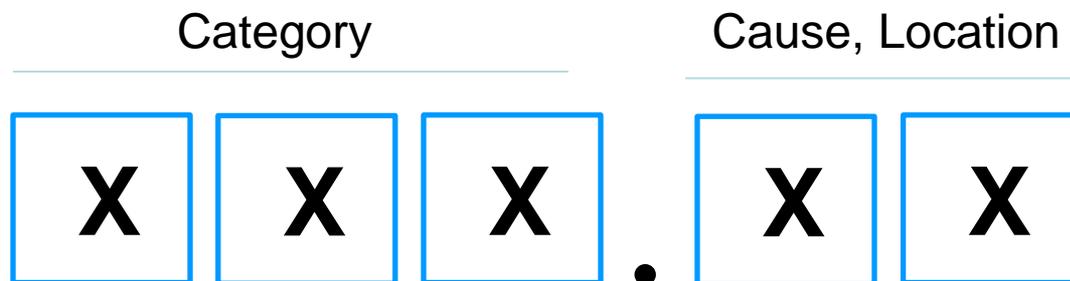
- 725 Polymyalgia Rheumatica 
- 714.0 Rheumatoid Arthritis 

ICD-10-CM-Diagnosis Codes

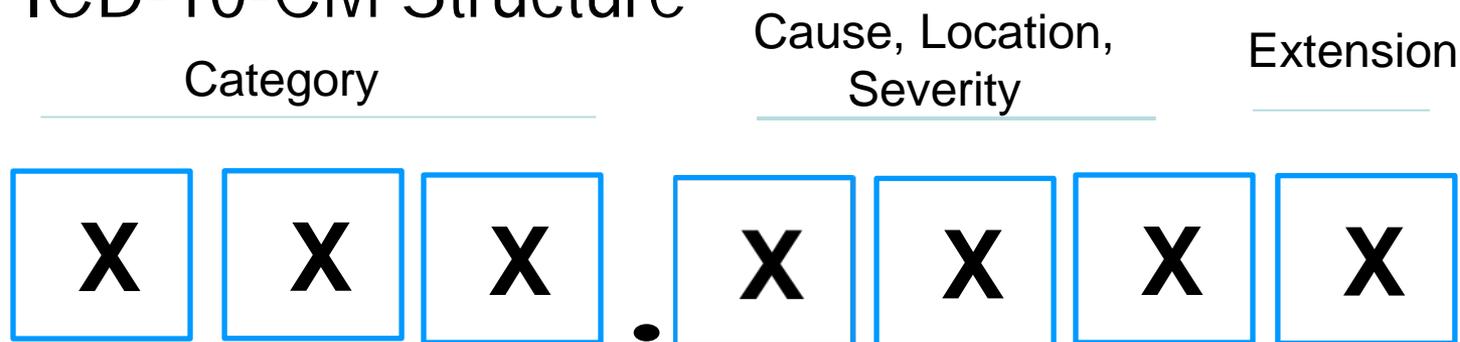
- M35.3A Polymyalgia Rheumatica
- M05.40 Rheumatoid myopathy with RA unspecified site
M05.41 [1,2,9] Rheumatoid myopathy with RA, shoulder
M05.42 [1,2,9] Rheumatoid myopathy with RA, elbow
M05.43 [1,2,9] Rheumatoid myopathy with RA, wrist
M05.44 [1,2,9] Rheumatoid myopathy with RA, hand
M05.45 [1,2,9] Rheumatoid myopathy with RA, hip.....add'l codes as well

ICD-10 CM Structure Comparison

- ICD- 9-CM Structure



- ICD-10-CM Structure





Specified vs. Unspecified

Specified Codes

- The question providers should ask themselves about the code:
 - *“Does the code reflect as accurately and precisely as possible the patient’s condition or the services performed to maintain or improve that condition?”*
- Please keep in mind:
 - The use of codes with a greater number of characters does not necessarily provide greater specificity. Example...
 - Some codes that are only 3 characters are very specific while some that are 7 characters are very vague.
 - A91- *Denque hemorrhagic fever*
 - T75.89XD- *Other specified effects of external causes, subsequent encounter*
 - Always choose the most specific code possible for each encounter.
 - Be sure to document the side of the body involved or document that it is bilateral, if applicable.

Laterality

- Left
- Right
- Bilateral
- Other
- Unspecified

Site-Specific Laterality Example





Open Discussion

Ask Us a Question

Have a question?

Ask it live during today's webinar!

- Select the 'Raise Hand' feature on the WebEx.
- The host will address you by name.
- Ask your question live.
- Get the answer. If we don't have the answer, we will find someone who can get it for you!



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ICD-10 FAQs

General ICD-10 FAQs

Q: Where can we find a list of the new ICD-10 diagnosis codes?

A: There are numerous resources available, but usually at a cost. The [CMS website](#) offers a wealth of information on ICD-10 and the new codes. CMS has a General Equivalence Mapping (GEMs) tool that provides an ICD-10 diagnosis code to an ICD-9 diagnosis code. The GEMs tool is a basic tool and is not inclusive of all of the new ICD-10 codes.

Q: Does the new ICD-10 code change affect current Medicaid rates?

A: No changes are anticipated at this time by Georgia Medicaid nor has CMS provided any reimbursement rules or rate changes for the ICD-10-CM or ICD-10-PCS codes.

General ICD-10 FAQs

Q: How do I learn more about ICD-10?

A: Both the DCH and CMS websites contain a wealth of information about ICD-10. Visit the [DCH website](#) for ICD-10 information, webinar events and more. Send questions to the DCH ICD-10 Team via email at icd10project@dch.ga.gov and join our mailing list at AskDCH@dch.ga.gov for the latest news about ICD-10 updates and events.

Visit the CMS [ICD-10 website](#) for the latest news and resources to help you prepare for the October 1, 2015, deadline. You can also sign up for [CMS ICD-10 Industry Email Updates](#).

General ICD-10 FAQs

Q: Will DCH do any ICD-10 training prior to October 1, 2015?

A: No. DCH will not conduct any ICD-10 training. However, there are numerous resources for self-development training on ICD-10. There are companies that may report their expertise of ICD-10 codes and offer training, but for a cost. Like any purchase of software applications, equipment, trainers, course materials, etc., evaluate the credibility of the product, the people/company and their purpose. DCH does not offer any recommendations of ICD-10 training companies.



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DCH Updates

DCH and ICD-10 External Testing

- Internal Testing Underway
- External Testing
 - Testing with Georgia Medicaid
 - Trading Partners and Billing Services
 - Currently underway
 - Providers
 - Currently underway

Test With Us

- **Be part of the solution.**
 - Become a Beta Test Site provider with DCH.
 - Testing directly benefits you.
 - Not a large effort to test.
 - We welcome small and large providers.
 - Web portal (GAMMIS) testing available.
- **Benefits**
 - Knowing in advance, testing in advance helps to ensure that there will not be a pause in cash flow.
 - To be part of the solution, please email your interest to icd10project@dch.ga.gov.

DCH and the Transition to ICD-10

- DCH is on track for ICD-10 compliance.
 - ❖ Although implementation has been delayed until October 1, 2015, DCH is continuing its remediation, education and testing as scheduled.
 - Phases of implementation
 - Awareness, Assessment, Remediation, Testing, Transition
 - Status as of September 2014
 - Awareness – *ongoing*
 - Assessment – *completed*
 - Remediation – *necessary changes to our affected policies, processes and systems are underway*
 - Testing – *verifying and validating the ICD-10 changes as completed in Remediation ... underway*
 - Transition – *not started*





Resources

CMS ICD-10 Checklists

- CMS has created ICD-10 Checklists to assist your organization with overall ICD-10 compliance.
 - [Large Practices](#)
 - [Small and Medium Practices](#)
 - [Small Hospitals](#)
 - [Payers](#)

[Source: www.cms.hhs.gov/ICD10](http://www.cms.hhs.gov/ICD10)

***Please note that checklists still reflect the October 1, 2014, compliance date.*



ICD-10 Training Resources



American Academy
of Pediatrics



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ICD-10 Resources

- Centers for Medicare & Medicaid Services (CMS)
CMS Overview
 - CMS ICD-10 Implementation Planning Guides/Checklist
 - HHS, CMS ICD-10 Final Rule
 - CMS, HHS Complete list of code sets for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines
 - www.cms.hhs.gov/ICD10
- World Health Organization (WHO) ICD-10 Page
 - <http://www.who.int/classifications/icd/en/>

More ICD-10 Resources

- DCH Resources
 - DCH Dedicated ICD-10 Website
<http://dch.georgia.gov/icd-10>
 - DCH Website for ICD-10 Webinars/Downloads
<http://dch.georgia.gov/icd-10-events>
 - DCH ICD-10 Education Outreach and Resources
<http://dch.georgia.gov/icd-10-educational-outreach-and-resources>
 - ICD-10: A Four-Part Series (Video)
<http://dch.georgia.gov/sorh-publications-and-presentations>
- HP Enterprise Services Statewide Workshops
 - Check GAMMIS <http://mmis.georgia.gov> for future ICD-10 workshops



Upcoming ICD-10 Webinars

Register Now

Tuesday, October 21, 2014: Practice Makes Perfect

Tuesday, November 4, 2014: Back to Basics

★ **NEW DATE** Thursday, December 16, 2014: Mastering ICD-10 for Your Organization

To register for the above webinars: Visit <http://dch.georgia.gov/icd-10-events>

- Each webinar is scheduled for up to one hour, 10:30 – 11:30 a.m. ET.
- Unless otherwise noted, all webinars are targeted to Providers and Trading Partners.
 - Please be advised that webinar dates and times are subject to change.

Contact Us

- Join us as an ICD-10 Beta Test Site, email us at
 - icd10project@dch.ga.gov
- Join our mailing list at
 - AskDCH@dch.ga.gov for ICD-10 events and updates
- We welcome your questions and comments at
 - icd10project@dch.ga.gov

Questions and Comments

Use the WebEx Q&A Feature

- Questions submitted will be answered via email within 4-6 business days of this event.
- Or you may email us at icd10project@dch.ga.gov.
- This presentation will be posted within two business days at <http://dch.georgia.gov/icd-10-events>.

Thank You

Thank You

