

DEPARTMENT OF COMMUNITY HEALTH

GEORGIA FAMILIES

**MEDICAID CARE MANAGEMENT
ORGANIZATIONS ACT COMPLIANCE
MONITORING:**

**ANALYSES OF HOSPITAL STATISTICAL AND
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS
– JULY THROUGH SEPTEMBER 2009**

DECEMBER 9, 2009

TABLE OF CONTENTS

<i>Project Background</i>	3
<i>Objective and Methodology</i>	4
<i>Analytical Summaries and Findings</i>	6
<i>Exhibits</i>	11

PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide an HS&R report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit the requested HS&R reports to the Department of Community Health (“the Department” or DCH) on April 30, July 30, October 30, and January 30 for the previous quarter.

OBJECTIVE AND METHODOLOGY

OBJECTIVE

As requested by DCH, Myers and Stauffer LC (MSLC) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning July 1, 2009 and ended September 30, 2009 (“Quarter 3”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports the CMOs submit to the Department contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R reports were requested, the date the CMO released the report to the hospital, and other related information.

We attempted to confirm 100 percent of the dates reported by the CMOs for the time period above by telephoning each provider contact, as indicated by the CMOs’ reports.

METHODOLOGY

In order to complete this analysis, we utilized the quarterly reports submitted to DCH by the CMOs. For AMERIGROUP Community Care (AMGP), this report was received on 10/30/09 by accessing AMGP’s web portal. WellCare’s report was accessed on 11/04/09 via WellCare’s web portal. We were not able to access Peach State Health Plan’s (PSHP) report via PSHP’s web portal; therefore, this report was received directly from PSHP on 11/05/09. The Quarter 3 HS&R reports from the CMOs are included in Exhibit B of this report.

MSLC telephoned the provider contacts listed in the quarterly reports. Providers were asked to provide the date they requested the HS&R report and the date the CMO notified them that the report was available. Telephone calls were made between 11/13/09 and 11/25/09 to 25 unique contacts representing 43 facilities. A maximum of three contacts per provider were performed in an effort to acquire data for the analysis. Once the data was collected, we analyzed the results and performed any additional follow-up work that was necessary.

Providers’ responses were compared with the dates included on the CMOs’ quarterly reports. In situations where a hospital reported receiving an HS&R report but on a date

significantly different than that reported by the CMO, a follow-up e-mail was sent to the CMO to request supporting documentation for these reports and dates.

Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in its report to DCH. However, if instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, we followed-up with the respective CMO to confirm information obtained from the provider.
- We accepted a verbal confirmation for information received from providers.

ANALYTICAL SUMMARIES AND FINDINGS

This section provides a summary of our findings. Detailed findings by CMO and hospital can be found in Exhibit A.

Table I. Total Report Counts by CMO

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Which MSLC was Able to Contact Provider	Provider in Agreement with CMO-Reported Dates	Provider in Disagreement with CMO-Reported Dates
AMGP	25	25	25 (100%)	0 (0%)
PSHP	25	24	22 (92%)	2 (8%)
WellCare	30	29	29 (100%)	0 (0%)
Total	80	78	76 (97%)	2 (3%)

As illustrated in the table above, we have included the total number of reports each CMO reported to the Department for Quarter 3. The findings indicate that for 76 of 78 (97 percent) HS&R reports, the providers were able to confirm the information reported by the CMO. This included the following scenarios:

- Provider's dates match the CMO's dates exactly, including some reports which were released after the thirty (30) day deadline.
- Provider unsure of exact dates, but did not believe dates differed from dates provided by CMO.
- Provider only able to give partial information; for example, provider only gave a requested date, did not know exact day it was received.
- Provider did not know exact dates, but stated report was provided in a timely manner.
- Provider gave different dates than CMO; however, provider's reported request and received dates were less than 30 days.

The findings also indicate that for 2 of 78 (3 percent) HS&R reports, the providers were unable to confirm the information reported by the CMO. The two reports in disagreement were those in which Stephanie Sinopoli, the contact for Southeast Georgia Health Systems (SGHS), Brunswick and Camden campuses, reported requesting HS&R reports from PSHP on 07/01/09 but stated the reports were never received. A subsequent request was made for these facilities' reports on 08/19/09, which is the request date included in PSHP's Quarter 3 report to DCH. Dawn Rock

from PSHP indicated that a search of PSHP's records did not indicate receipt of any request from SGHS other than the 08/19/09 request, however, Ms. Sinopoli provided us with a copy of the 07/1/09 e-mail request and we forwarded that e-mail to PSHP for a follow up response. The resolution of this disagreement is discussed below in the PSHP section.

Table II. Length of Time between Request and Release Dates for HS&R Reports, As Reported by the CMOs

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
AMGP	0	9	41
PSHP	6	23	31
WellCare	1	6	15

The statistics included in Table II are based on the dates provided on the CMO quarterly reports. Although the dates given to us by the providers were considered in the analysis, documentation provided by the CMOs confirmed the dates reported to DCH by the CMOs, except in the two instances noted above.

AMERIGROUP Community Care (AMGP)

For AMGP, we identified one report requested by Hamilton Medical Center on 08/03/09 which was not released to the provider until 09/14/09, or 41 days after the request (which considers the Labor Day holiday). Because AMGP and the provider were in agreement on the dates reported on the Quarter 3 HS&R report by AMGP to DCH, AMGP was not asked to re-confirm the above dates. Based on this information, DCH may wish to consider assessing AMGP the \$1,000 daily penalty for failing to provide the requested report in a timely manner.

Atlanta Medical Center stated that the report that was requested from AMGP on 09/23/09 was never received; however, e-mails obtained from AMGP document that AMGP informed the provider contact on 09/24/09 that no claims data existed for the time period being requested. The provider contact then stated via e-mail to AMGP that it was not necessary for AMGP to forward the report since it did not contain data.

Candler Hospital and St. Joseph's Hospital – Savannah reported release dates significantly different than those reported by AMGP on the Quarter 3 HS&R report to

DCH. We obtained documentation from AMGP which confirm the release dates reported by AMGP.

Peach State Health Plan (PSHP)

Based on the information contained on the quarterly report ended September 30, 2009, submitted to DCH by PSHP, we identified one report that was not released to the hospital, Tanner Medical Center – Carrollton, within 30 days of the date the report was requested, as required by the Act. PSHP's Quarter 3 report included a request date of 07/17/09 and a release date of 08/17/09. The provider confirmed these dates and, therefore, PSHP was not asked to provide documentation supporting the dates reported. Based on this information, it appears that this report was provided at 31 days and DCH may wish to assess the \$1,000 penalty for the one day that the report was late.

As indicated above, Southeast Georgia Health System (SGHS), Brunswick and Camden campuses, disputed the request dates reported by PSHP to DCH in the Quarter 3 HS&R report. PSHP included a request date of 08/19/09 for each of the locations. The report indicates that PSHP provided the report on 09/17/09 or 29 days after the second request was received from SGHS, taking into account the Labor Day holiday. SGHS provided e-mail documentation showing an original report request date of 07/01/09 for both SGHS campuses. The e-mail request was sent to "kirkwood@centene.com". SGHS stated that the reports were never received, which resulted in a follow-up request on 08/19/09. The provider agreed that the reports were received on 09/17/09. PSHP was asked to provide a follow up response and Dawn Rock submitted the following via e-mail on 12/08/09:

Thank you for your response. Jonna Kirkwood - who was Peach State's VP of Provider Solutions - left the company on May 8, 2009 to accept a position elsewhere. Centene's policy is to leave a terminated employee's mailbox active for 30 days following his or her departure, during which time emails addressed to the employee are still accepted and delivered to the unmanned mailbox. On the 31st day following termination, the employee's mailbox is deleted. Emails addressed to an employee are then "vaporized"; that is, they are received by the server but are not delivered to any user. As SGHS' email was submitted more than 30 days after Jonna Kirkwood's departure, the email would have vaporized upon receipt.

Notwithstanding the foregoing, Jonna Kirkwood was not identified as the primary contact for HS&R reports. The Peach State Provider Manual that was in effect during the time in question advised providers to send their requests for HS&R Reports in writing to the VP of Contracting at Peach State's business office in Smyrna (see attached document entitled HS&R reports - 2008 Provider Manual; note that Jonna Kirkwood was the head of Peach State's Provider Solutions department, not its Contracting Department). As a good partner and in an effort to

be provider-friendly, Peach State accepted and processed email requests for HS&R reports; however, Dwayne Flowers, a Contracting Manager in Peach State's Contracting Department is - and always has been - the primary contact for electronic HS&R requests.

The attached documentation shows that Dwayne provided Stephanie Sinopoli with HS&R reports in the past (emails entitled HS&R Corrections and [SecureMessenger] HS&R report for Southeast Georgia), and that Ms. Sinopoli had outreached to him regarding questions with reports (email entitled [secured] HS&R report for Southeast Georgia). In addition, in response to an earlier request addressed directly to Jonna Kirkwood, Stephanie Sinopoli was reminded that responses are generated by Peach State's Contracting Department. That email (entitled HS&R Reports) is also attached.

Given that the earlier request was not received by any Peach State staff member and, when correctly addressed to the designated HS&R contact, was fulfilled within the statutorily required timeframe, we hope that you will accept the second request dated 08/19/2009 as the initial request made for these reports.

PSHP's response appears to indicate a good faith effort on the CMO's part to fulfill the requirements of the Act and DCH may wish to accept the CMOs explanation and not assess penalties for this report. However, we did confirm with PSHP that when an e-mail is sent to a terminated employee past the 31-day mark and is "vaporized" by the server, no notification is sent to the sender to make them aware that the e-mail was not delivered. DCH may wish to consider this auto-response a mandatory requirement as it relates to communications between the CMOs and GF providers or their consultants.

WellCare of Georgia (WellCare)

The Act requires that HS&R reports shall be provided to requesting hospitals within 30 days of the request. For Quarter 3, we did not find any HS&R reports released to a hospital that were greater than 30 days for WellCare. It should be noted that two providers reported release dates significantly different than WellCare, although the time between the request dates and the release dates was less than 30 days as reported by the providers. Follow-up with WellCare was performed, and WellCare provided documentation supporting the dates shown on the Quarter 3 report to DCH.

The table below provides a summary of the HS&R issues noted during our analysis that may necessitate penalties to the CMOs based on the provisions of the Medicaid Care Management Organizations Act. Per O.C.G.A. 33-21A-11, "Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided."

Table III. Summary of Potential Penalties

CMO	Provider Name	Request Date	Release Date	Days Late
AMGP	Hamilton Medical Center	08/03/09	09/14/09	11
PSHP	Tanner Medical Center - Carrollton	07/17/09	08/17/09	1

EXHIBITS

Georgia Department of Community Health
Hospital Statistical and Reimbursement Report Requests
Quarter 3 (July 1st - September 30th) 2009

Requestor's Name	Hospital Name	Date Call Made	Comment Category	AMERIGROUP							PEACH STATE							WellCare							
				CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	
Shae Foy / Draffin & Tucker, LLC	Henry Medical Center	11/13/2009	13	7/7/2009	7/13/2009	--	--	6	--	Y	N/A	N/A							N/A	N/A					
	Tanner Medical Center	11/13/2009	7	7/7/2009	7/13/2009	7/7/2009	7/13/2009	6	6	Y	N/A	N/A							N/A	N/A					
	Dekalb Medical Center	11/13/2009	13	7/7/2009	7/13/2009	--	--	6	--	Y	N/A	N/A							N/A	N/A					
	Gwinnett Medical Center	11/13/2009	13	7/7/2009	7/13/2009	--	--	6	--	Y	N/A	N/A							N/A	N/A					
Anita Patrick	Southern Regional Medical Center	11/13/2009	13	7/7/2009	7/13/2009	--	--	6	--	Y	N/A	N/A							N/A	N/A					
	Dekalb-Hilandale	11/13/2009	13	7/7/2009	7/13/2009	--	--	6	--	Y	N/A	N/A							N/A	N/A					
Art Kutner	Hamilton Medical Center	11/13/2009	7	8/3/2009	9/14/2009	8/3/2009	9/14/2009	41	41	Y	8/3/2009	8/20/2009	8/3/2009	8/20/2009	17	17	Y	8/3/2009	8/4/2009	8/3/2009	8/4/2009	1	1	Y	
	CHOA @ Edleston	11/13/2009	7	8/31/2009	9/2/2009	8/31/2009	9/2/2009	2	2	Y	N/A	N/A							8/31/2009	9/8/2009	8/31/2009	9/8/2009	8	8	Y
Candace Guarnieri	CHOA @ Scottish Rite	11/13/2009	7	8/31/2009	9/2/2009	8/31/2009	9/2/2009	2	2	Y	N/A	N/A							8/31/2009	9/8/2009	8/31/2009	9/8/2009	8	8	Y
	Phoebe Putney Memorial Hospital	11/13/09, 11/18/09, 11/25/09	7 (A), 14 (W)	9/18/2009	9/18/2009	9/18/2009	9/18/2009	0	0	Y	N/A	N/A							9/18/2009	9/23/2009	9/18/2009	10/1/2009	5	13	Y
Carol Crews	Tanner Medical Center - Carrollton	11/13/09, 11/17/09, 11/18/09, 11/25/09	7	N/A	N/A						7/17/2009	8/17/2009	7/17/2009	8/17/2009	31	31	Y	7/16/2009	7/22/2009	7/16/2009	7/22/2009	6	6	Y	
David Makkers	Grady Health System	11/13/2009	7	N/A	N/A						8/21/2009	9/17/2009	8/21/2009	9/17/2009	27	27	Y	8/11/2009	8/20/2009	8/11/2009	8/20/2009	9	9	Y	
	Hughes Spalding	11/13/2009	7	N/A	N/A						N/A	N/A							8/11/2009	8/20/2009	8/11/2009	8/20/2009	9	9	Y
Deborah Pate	Jefferson Hospital	11/13/2009	7 (A) according to AMGP documentation but 14 was reported by the provider; 14 (W)	7/10/2009	7/14/2009	7/10/2009	7/31/2009	4	21	Y	N/A	N/A							7/14/2009	7/29/2009	7/14/2009	7/14/2009	15	0	Y
Edwin Rector	Rockdale/Brentwood, TN	11/13/09, 11/18/09	7	N/A	N/A						9/1/2009	9/17/2009	9/1/2009	9/17/2009	16	16	Y	8/25/2009	9/4/2009	8/25/2009	9/4/2009	10	10	Y	
Gwen Clark	Habersham Medical Center	11/13/2009	7	N/A	N/A						N/A	N/A							8/17/2009	8/20/2009	8/17/2009	8/20/2009	3	3	Y
Gina Dickson	Southern Regional Medical Center	11/20/09, 11/25/09	9	N/A	N/A						9/8/2009	10/8/2009	--	--	30	--	N	9/8/2009	9/16/2009	--	--	8	--	N	
H. Bryan Forlines	Medical Center of Central GA	11/13/2009	7	7/22/2009	7/30/2009	7/22/2009	7/30/2009	8	8	Y	7/22/2009	8/20/2009	7/22/2009	8/20/2009	29	29	Y	7/22/2009	7/31/2009	7/22/2009	7/31/2009	9	9	Y	
Jeff Gunnett	Phoebe Putney Memorial Hospital	11/13/2009	7	N/A	N/A						9/18/2009	10/18/2009	9/18/2009	10/27/2009	30	39	Y	N/A	N/A						
Karen O'Neal	Tattnall Community Hospital	11/18/2009	13	N/A	N/A						N/A	N/A							9/30/2009	10/1/2009	--	--	1	--	Y
	The Doctors Hospital of Tattnall, ASC	11/18/2009	13	9/28/2009	9/28/2009	9/28/2009	--	0	--	Y	N/A	N/A							N/A	N/A					
Kevin Disher	Atlanta Medical Center	11/13/2009	7 (A, P, W) - 5 as reported by provider but 7 according to AMGP documentation	9/23/2009	9/24/2009	--	--	1	--	Y	9/23/2009	9/29/2009	9/23/2009	9/29/2009	6	6	Y	9/23/2009	9/25/2009	9/23/2009	9/25/2009	2	2	Y	
Lisa Gilmore	Floyd Medical Center	11/13/2009	7	N/A	N/A						7/21/2009	8/19/2009	7/21/2009	8/19/2009	29	29	Y	N/A	N/A						
Mike Hester	Dodge County Hospital	11/13/2009	13 (P), 7 (W)	N/A	N/A						8/31/2009	9/17/2009	8/31/2009	--	--	17	--	Y	8/31/2009	9/1/2009	8/31/2009	9/1/2009	1	1	Y
Patricia Barrett	John D. Archbold Memorial Hosp	11/13/09, 11/18/09, 11/25/09	13	N/A	N/A						7/23/2009	8/20/2009	--	--	28	--	Y	7/19/2009	7/24/2009	--	--	5	--	Y	
	Brooks County Hosp	11/13/09, 11/18/09, 11/25/09	13	N/A	N/A						7/23/2009	8/20/2009	--	--	28	--	Y	7/19/2009	7/24/2009	--	--	5	--	Y	
	Early Memorial Hosp	11/13/09, 11/18/09, 11/25/09	13	N/A	N/A						7/23/2009	8/20/2009	--	--	28	--	Y	7/19/2009	7/24/2009	--	--	5	--	Y	
	Grady General Hosp	11/13/09, 11/18/09, 11/25/09	13	N/A	N/A						7/23/2009	8/20/2009	--	--	28	--	Y	7/19/2009	7/24/2009	--	--	5	--	Y	
	Mitchell County Hosp	11/13/09, 11/18/09, 11/25/09	13	N/A	N/A						7/23/2009	8/20/2009	--	--	28	--	Y	7/19/2009	7/24/2009	--	--	5	--	Y	
Rhonda Birenbaum	Grady Memorial Hospital	11/13/09, 11/18/09	11	8/6/2009	8/31/2009	--	--	25	--	Y	N/A	N/A							N/A	N/A					
	CHOA @ Hughes Spalding	11/13/09, 11/18/09	11	8/6/2009	9/1/2009	--	--	26	--	Y	N/A	N/A							N/A	N/A					
Robert Cross	Piedmont Hospital	11/13/2009	7	9/30/2009	10/2/2009	9/30/2009	10/2/2009	2	2	Y	9/30/2009	10/12/2009	9/30/2009	10/13/2009	12	13	Y	9/30/2009	10/1/2009	9/30/2009	10/1/2009	1	1	Y	
	Piedmont Fayette Hospital	11/13/2009	7	9/30/2009	10/2/2009	9/30/2009	10/2/2009	2	2	Y	9/30/2009	10/12/2009	9/30/2009	10/13/2009	12	13	Y	9/30/2009	10/1/2009	9/30/2009	10/1/2009	1	1	Y	
	Piedmont Mountanside Hospital	11/13/2009	7	9/30/2009	10/2/2009	9/30/2009	10/2/2009	2	2	Y	9/30/2009	10/12/2009	9/30/2009	10/13/2009	12	13	Y	9/30/2009	10/1/2009	9/30/2009	10/1/2009	1	1	Y	
	Piedmont Newnan Hospital	11/13/2009	7	9/30/2009	10/2/2009	9/30/2009	10/2/2009	2	2	Y	9/30/2009	10/12/2009	9/30/2009	10/13/2009	12	13	Y	9/30/2009	10/1/2009	9/30/2009	10/1/2009	1	1	Y	
Robyn Higginbotham	Henry Medical Ctr	11/13/2009	11	N/A	N/A						7/21/2009	8/19/2009	--	--	29	--	Y	N/A	N/A						
Sandy Taylor	Taylor Regional Hospital	11/13/2009	7	9/25/2009	9/25/2009	9/25/2009	9/25/2009	0	0	Y	N/A	N/A							9/25/2009	9/30/2009	9/25/2009	9/30/2009	5	5	Y
Sean Hendley	Taylor Regional Hospital	11/13/09, 11/17/09	7	N/A	N/A						9/25/2009	10/12/2009	9/25/2009	10/12/2009	17	17	Y	N/A	N/A						
Stephanie Sinopoli	SE GA Health System-Brunswick	11/13/09, 11/18/09	7 (A,W), 14 (P)	7/1/2009	7/14/2009	7/1/2009	7/14/2009	13	13	Y	8/19/2009	9/17/2009	7/1/2009	9/23/2009	29	84	N	7/1/2009	7/14/2009	7/1/2009	7/14/2009	13	13	Y	
	SE GA Health System-Camden	11/13/09, 11/18/09	7 (A, W), 14 (P, W), 7 according to AMGP documentation but 14 was reported by the provider	7/1/2009	7/14/2009	7/1/2009	7/14/2009	13	13	Y	8/19/2009	9/17/2009	7/1/2009	9/23/2009	29	84	N	7/1/2009	7/14/2009	7/1/2009	7/14/2009	13	13	Y	
Tami Jeffers	St Joseph's Hospital-Savannah	11/13/2009	7 according to AMGP documentation but 14 was reported by the provider	7/2/2009	7/20/2009	7/2/2009	7/6/2009	18	4	Y	N/A	N/A							N/A	N/A					
Tim Greene	Candler Hospital	11/13/2009	7 according to AMGP documentation but 14 was reported by the provider	7/2/2009	7/20/2009	7/2/2009	7/6/2009	18	4	Y	N/A	N/A							N/A	N/A					
	Gwinnett Medical Ctr - Joan Glancy Memorial Hosp	11/13/2009	7	N/A	N/A						8/25/2009	9/23/2009	8/25/2009	9/23/2009	29	29	Y	8/25/2009	9/1/2009	8/25/2009	9/1/2009	7	7	Y	
	Gwinnett Medical Ctr	11/13/2009	7	N/A	N/A						8/25/2009	9/23/2009	8/25/2009	9/23/2009	29	29	Y	8/25/2009	9/1/2009	8/25/2009	9/1/2009	7	7	Y	

MIN 0
MAX 41
AVG 9

MIN 6
MAX 31
AVG 23

MIN 1
MAX 15
AVG 6

Georgia Department of Community Health
 Hospital Statistical and Reimbursement Report Requests
 Quarter 3 (July 1st - September 30th) 2009

Comment Categories Key

1 Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	8 Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.
2 Provider stated reports on DCH website were used instead of requested CMO reports.	9 Not able to get into contact with provider.
3 Provider had to request corrected report from CMO.	10 Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.
4 Request outside of audit period.	11 Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
5 Requested CMO report(s) was not received.	12 Provider only able to provide partial or no information about HS&R report request and receipt.
6 Provider indicated this facility did not request HS&R reports from CMOs.	13 Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner.
7 Dates reported by CMO were confirmed.	14 Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.

Exhibit B
Hospital Statistical and Reimbursement Report -
2nd Quarter 2009

CMO Name: AMERIGROUP
Reporting Date: 10/1/2009
Reporting Period: 7/1/09 - 9/30/09

Hospital Name	Location	Date Report Requested	Date Report Released	Requestors Name	Comments
Henry Medical Center	Stockbridge	7/7/2009	7/13/2009	Shae Foy	Requested by Draffin & Tucker, LLC, Albany, GA (229) 883-7878
Tanner Medical Center	Carrollton	7/7/2009	7/13/2009	Shae Foy	Requested by Draffin & Tucker, LLC, Albany, GA (229) 883-7878
Dekalb Medical Center	Decatur	7/7/2009	7/13/2009	Shae Foy	Requested by Draffin & Tucker, LLC, Albany, GA (229) 883-7878
SE GA Health System-Brunswick	Brunswick	7/1/2009	7/14/2009	Stephanie Sinopoli	
SE GA Health System-Camden	Camden	7/1/2009	7/14/2009	Stephanie Sinopoli	
St Joseph's Hospital-Savannah	Savannah	7/2/2009	7/20/2009	Tami Jeffers	
Candler Hospital	Savannah	7/2/2009	7/20/2009	Tami Jeffers	
Jefferson Hospital	Louisville	7/10/2009	7/14/2009	Deborah Pate	
Medical Center of Central GA	Macon	7/22/2009	7/30/2009	H. Bryan Forlines	
Gwinnett Medical Center	Lawrenceville	8/21/2009	9/8/2009	Shae Foy	Requested by Draffin & Tucker, LLC, Albany, GA (229) 883-7878
Southern Regional Medical Center	Riverdale	8/21/2009	9/8/2009	Shae Foy	Requested by Draffin & Tucker, LLC, Albany, GA (229) 883-7878
CHOA @ Egleston	Atlanta	8/31/2009	9/2/2009	Art Kutner	
CHOA @ Scottish Rite	Atlanta	8/31/2009	9/2/2009	Art Kutner	
Grady Memorial Hospital	Atlanta	8/6/2009	8/31/2009	Rhonda Birenbaum	
CHOA @ Hughes Spalding	Atlanta	8/6/2009	9/1/2009	Rhonda Birenbaum	
Hamilton Medical Center	Dalton	8/3/2009	9/14/2009	Anita Patrick	
Phoebe Putney Memorial Hospital	Albany	9/18/2009	9/18/2009	Candace Guarnieri	
Dekalb-Hillandale	Hillandale	9/18/2009	9/23/2009	Shae Foy	Requested by Draffin & Tucker, LLC, Albany, GA (229) 883-7878
Atlanta Medical Center	Atlanta	9/23/2009	9/24/2009	Kevin Disher	
Taylor Regional Hospital	Hawkinsville	9/25/2009	9/25/2009	Sandy Taylor	
The Doctors Hospital of Tattnall	Reidsville	9/28/2009	9/28/2009	Karen O'Neal	
Piedmont Hospital	Atlanta	9/30/2009	10/2/2009	Robert Cross	
Piedmont Fayette Hospital	Fayetteville	9/30/2009	10/2/2009	Robert Cross	
Piedmont Mountainside Hospital	Jasper	9/30/2009	10/2/2009	Robert Cross	
Piedmont Newnan Hospital	Newnan	9/30/2009	10/2/2009	Robert Cross	

Hospital Statistical and Reimbursement Report Quarterly Report

CMO Name: Peach State Health Plan
 Report Date: October 28, 2009
 Report Period: July1, 2009 - September 30, 2009
 Report Frequency: Quarterly

Hospital Name	Location	Date Report Requested	Date Report Released	Requestors Name
Tanner - Carrollton	Carrollton, GA	7/17/2009	8/17/2009	Carol Crews
Floyd Medical Center	Rome, GA	7/21/2009	8/19/2009	Lisa Gilmore - Draffin-Tucker Auditor
Henry Medical Ctr	Stockbridge, GA	7/21/2009	8/19/2009	Robyn Higginbotham
MCCG	Macon, GA	7/22/2009	8/20/2009	Bryan Forlines
John D. Archbold Memorial Hosp	Thomasville, GA	7/23/2009	8/20/2009	Patricia Barrett
Brooks County Hosp	Quitman, GA	7/23/2009	8/20/2009	Patricia Barrett
Early Memorial Hosp	Blakely, GA	7/23/2009	8/20/2009	Patricia Barrett
Grady General Hosp	Cairo, GA	7/23/2009	8/20/2009	Patricia Barrett
Mitchell County Hosp	Camilla, GA	7/23/2009	8/20/2009	Patricia Barrett
Hamilton Medical Center	Dalton, GA	8/3/2009	8/20/2009	Anita Patrick
Southeast Georgia Health -Brunswic	Brunswick, GA	8/19/2009	9/17/2009	Stephanie Sinopoli
Southeast Georgia Health -Camden	St. Marys, GA	8/19/2009	9/17/2009	Stephanie Sinopoli
Grady Health System	Atlanta, GA	8/21/2009	9/17/2009	David Makkers
Gwinnett Medical Ctr - Joan Glancy M	Duluth, GA	8/25/2009	9/23/2009	Tim Greene
Gwinnett Medical Ctr	Lawrenceville, GA	8/25/2009	9/23/2009	Tim Greene
Dodge County Hospital	Eastman, GA	8/31/2009	9/17/2009	Mike Hester
Rockdale	Conyers, GA	9/1/2009	9/17/2009	Edwin Rector
Southern Regional Medical Center	Riverdale, GA	9/8/2009	10/8/2009	Gina Dickson
Phoebe Putney Memorial Hosp	Albany, GA	9/18/2009	10/18/2009	Jeff Gunnett
Atlanta Medical	Atlanta, GA	9/23/2009	9/29/2009	Kevin Disher
Taylor Regional Hospital	Hawkinsville, GA	9/25/2009	10/12/2009	Sean Hendley
Piedmont Hospital, Inc	Atlanta, GA	9/30/2009	10/12/2009	Robert Cross
Fayette Community Hospital, Inc.	Fayetteville, GA	9/30/2009	10/12/2009	Robert Cross
Piedmont Mountainside	Jasper, GA	9/30/2009	10/12/2009	Robert Cross
Piedmont Newnan	Newnan, GA	9/30/2009	10/12/2009	Robert Cross

Pending
 Complete

Hospital Statistical and Reimbursement Report Quarterly Report

CMO Name:

Wellcare

Reporting Date:

10/12/2009

Reporting Period:

Q3 - 2009

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
SE GA Health System - Brunswick Campus	2415 Parkwood Dr. Brunswick, Ga 31520	7/1/2009	7/14/2009	Stephanie Sinopoli
SE GA Health System - Camden Campus	2415 Parkwood Dr. Brunswick, Ga 31520	7/1/2009	7/14/2009	Stephanie Sinopoli
Tanner Medical Center - Carrolton	705 Dixie St. Carrolton, Ga 30107	7/16/2009	7/22/2009	Carol Crews
John D. Archbold	920 Cairo Rd Thomasville, Ga 31792	7/19/2009	7/24/2009	Patricia Barrett
Brooks County	920 Cairo Rd Thomasville, Ga 31792	7/19/2009	7/24/2009	Patricia Barrett
Early Memorial	920 Cairo Rd Thomasville, Ga 31792	7/19/2009	7/24/2009	Patricia Barrett
Grady General	920 Cairo Rd Thomasville, Ga 31792	7/19/2009	7/24/2009	Patricia Barrett
Mitchell County	920 Cairo Rd Thomasville, Ga 31792	7/19/2009	7/24/2009	Patricia Barrett
Jefferson Hospital	1067 Peachtree St. Louisville, GA.30434	7/14/2009	7/29/2009	Deborah Pate
MCCG	691 Cherry St. Macon, Ga.31201	7/22/2009	7/31/2009	Bryan Forlines
Hamilton Medical Center	P.O. Box 1168 Dalton, Ga.30722	8/3/2009	8/4/2009	Anita Patrik
SE GA Health System - Camden Campus	2415 Parkwood Dr. Brunswick, Ga 31520	7/31/2009	8/11/2009	Stephanie Sinopoli
Hughes Splading	80 Jesse Hill Jr. Dr. Atlanta, Ga 30303	8/11/2009	8/20/2009	David Makkers
Grady Memorial	80 Jesse Hill Jr. Dr. Atlanta, Ga 30303	8/11/2009	8/20/2009	David Makkers
Habersham Medical Center	541 Hwy 441 North Demorest 30535	8/17/2009	8/20/2009	Gwen Clark
Gwinnett Medical Center	1000 Medical Center Boulevard Lawrenceville, GA 30045	8/25/2009	9/1/2009	Tim Greene
Joan Glancy	3215 McClure Bridge Road Duluth, GA 30096	8/25/2009	9/1/2009	Tim Greene
Dodge County	901 W. Griffin Avenue Eastman, Ga. 31023	8/31/2009	9/1/2009	Mike Hester
Rockdale	103 Powell Ct. Brentwood Tenn.	8/25/2009	9/4/2009	Edwin Rector
CHOA @ Egleston	1405 Clifton Road NE Atlanta, Ga 30322	8/31/2009	9/8/2009	Art Kutner
CHOA @ Scottish Rite	1001 Johnson Ferry Road NE Atlanta, Ga.30342	8/31/2009	9/8/2009	Art Kutner
Southern Regional	11 Upper Riverdale Rd. ,SW Riverdale, GA 30274	9/8/2009	9/16/2009	Gina Dickson
Phoebe Putney Memorial	417 W. Third Avenue Albany, GA 31702	9/18/2009	9/23/2009	Candace Guarnieri
Atlanta Medical Center	303 Parkway Drive Ne Atlanta, GA 30312	9/23/2009	9/25/2009	Kevin Disher
Taylor Regional	790 341 Blvd Hawkinsville, GA 31036	9/25/2009	9/30/2009	Sandy Taylor
Tattnall Community Hospital	247 S. Main Street Reidsville, GA 30453	9/30/2009	10/1/2009	Karen Oneal
Piedmont Hospital	2727 Paces Ferry Rd Suite 1-1000 Atlanta, GA 30339	9/30/2009	10/1/2009	Robert Cross
Piedmont Fayette Hospital	2727 Paces Ferry Rd Suite 1-1000 Atlanta, GA 30339	9/30/2009	10/1/2009	Robert Cross
Piedmont Mountainside	2727 Paces Ferry Rd Suite 1-1000 Atlanta, GA 30339	9/30/2009	10/1/2009	Robert Cross
Piedmont Newnan Hospital	2727 Paces Ferry Rd Suite 1-1000 Atlanta, GA 30339	9/30/2009	10/1/2009	Robert Cross