

February 2015 MONTHLY REPORTING:

ENROLLMENT				
REGIONS	AMERIGROUP	PEACHSTATE	WELLCARE	REGION TOTALS
Atlanta	188,396	216,805	247,106	652,307
Central	6,629	57,840	86,003	150,472
East	29,543	3,572	38,809	71,924
North	63,532	10,927	101,889	176,348
Southeast	36,844	7,145	72,297	116,286
Southwest	3,796	80,212	40,210	124,218
Statewide	328,740	376,501	586,314	1,291,555
GF Month-end Adjusted Process Results Summary - February 2015 Source: Fiscal Agent, ACS				

PROVIDER CALL CENTER STATISTICS			
	AMERIGROUP	PEACHSTATE	WELLCARE
Avg Speed of Answering	87.3%	82.48%	87.0%
Abandonment Rate	0.4%	1.70%	0.1%
Blocked Calls	0.0%	0.0%	0.0%
Represents February 2015 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data.			

CMO PAYMENTS TO PROVIDERS			
MONTH	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)
January 2015	\$72,807,382	\$57,037,302	\$111,473,460
February 2015	\$ 69,995,918	\$ 59,271,618	\$ 106,012,983
March 2015			
April 2015			
May 2015			
June 2015			
July 2015			
August 2015			
September 2015			
October 2015			
November 2015			
December 2015			
Represents CMO payments to all provider types for February 2015. Source: CMO "Claims Processing Report"			

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EMERGENCY ROOM CLAIMS PAYMENT
February 2015

	AMERIGROUP	PEACHSTATE	WELLCARE	TOTALS
# of ER Claims Submitted	17,409	14,712	28,730	60,851
ER Claims Paid at a Reduced amount (such as the Triage Rate)	816	8,461	12,558	21,835
# of Appeals	1,001	164	0	1,165
# of Appeals overturned where the Reduced rate is paid at a higher rate	845	45	0	890

Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned.
Period - January 2014

CORRECTIVE ACTION/PREVENTIVE ACTION PLANS

	AMERIGROUP	PEACHSTATE	WELLCARE	TOTAL
2008	2	8	5	15
2009	5	5	1	11
2010	12	8	11	31
2011	8	9	8	25
2012	4	5	5	14
2013	2	2	2	6
2014	0	0	0	0
2015	0	0	0	0
TOTAL	33	37	32	102

Note: For 2015, the numbers reflect CAPA plans for the period of February
Source: DCH Medicaid Division