

June 2015 MONTHLY REPORTING:

ENROLLMENT				
REGIONS	AMERIGROUP	PEACHSTATE	WELLCARE	REGION TOTALS
Atlanta	199,400	216,832	246,663	662,895
Central	8,467	57,606	86,429	152,502
East	29,918	3,540	39,280	72,738
North	65,995	10,929	101,908	178,832
Southeast	38,234	6,925	72,248	117,407
Southwest	4,862	80,243	39,931	125,036
Statewide	346,876	376,075	586,459	1,309,410
GF Month-end Adjusted Process Results Summary - June 2015 Source: Fiscal Agent, ACS				

PROVIDER CALL CENTER STATISTICS			
	AMERIGROUP	PEACHSTATE	WELLCARE
Avg Speed of Answering	93.19%	88.86%	82.0%
Abandonment Rate	0.32%	1.36%	2.0%
Blocked Calls	0.00%	0.09%	0.00%
Represents June 2015 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data.			

CMO PAYMENTS TO PROVIDERS			
MONTH	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)
January 2015	\$72,807,382	\$57,037,302	\$111,473,460
February 2015	\$ 69,995,918	\$ 59,271,618	\$ 106,012,983
March 2015	\$ 66,103,921	\$ 69,648,442	\$ 109,865,346
April 2015	\$ 74,640,132	\$ 66,450,822	\$ 114,642,156
May 2015	\$ 75,092,381	\$ 55,575,276	\$ 110,796,482
June 2015	\$ 63,629,448	\$ 60,137,277	\$ 99,448,695
July 2015			
August 2015			
September 2015			
October 2015			
November 2015			
December 2015			
Represents CMO payments to all provider types for June 2015. Source: CMO "Claims Processing Report"			

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EMERGENCY ROOM CLAIMS PAYMENT				
June 2015				
	AMERIGROUP	PEACHSTATE	WELLCARE	TOTALS
# of ER Claims Submitted	17,621	11,368	25,653	54,642
ER Claims Paid at a Reduced amount (such as the Triage Rate)	794	6,231	10,884	17,909
# of Appeals	1,613	229	897	2,739
# of Appeals overturned where the Reduced rate is paid at a higher rate	1,328	74	37	1,439
<p>Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned. Period - June 2015</p>				

CORRECTIVE ACTION/PREVENTIVE ACTION PLANS				
	AMERIGROUP	PEACHSTATE	WELLCARE	TOTAL
2008	2	8	5	15
2009	5	5	1	11
2010	12	8	11	31
2011	8	9	8	25
2012	4	5	5	14
2013	2	2	2	6
2014	0	0	0	0
2015	0	0	0	0
TOTAL	33	37	32	102
<p>Note: For 2015, the numbers reflect CAPA plans for the period of June Source: DCH Medicaid Division</p>				