



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at <http://dch.georgia.gov/shbp-plan-documents> or by calling 1-888-364-6352.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	<u>In-Network Providers</u> : \$1,300 You \$1,950 You + Spouse or Child(ren) \$2,600 You + Family <u>Out-of-Network Providers</u> : Not Covered	You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the deductible starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the deductible .
Are there other <u>deductibles</u> for specific services?	No.	You do not have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes. <u>In-Network Providers</u> : \$4,000 You \$6,500 You + Spouse or Child(ren) \$9,000 You + Family <u>Out-of-Network providers</u> : Not Covered	The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and health care this plan does not cover.	Even though you pay these expenses, they do not count toward the out-of-pocket limit .
Does this plan use a <u>network</u> of providers?	Yes. For a list of In-Network Providers , see www.welcometouhc.com/shbp or call 1-888-364-6352.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a <u>specialist</u> ?	No.	You can see the specialist you choose without permission from this plan.
Are there services this plan does not cover?	Yes.	Some of the services this plan does not cover are listed on page 5. See your policy or plan document for additional information about excluded services .

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use In-Network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$35 Copayment/visit	Not Covered	There are childhood obesity visit limits.
	Specialist visit	\$45 Copayment/visit	Not Covered	There are childhood obesity visit limits.
	Other practitioner office visit	\$45 Copayment/visit	Not Covered	Cost Share applies for only Manipulative (Chiropractic) Care. Spinal Treatment is limited to 20 visits per calendar year. Prior Authorization is also required for benefits provided for Applied Behavioral Analysis (\$35,000 annual limit; covered through age 10). Registered Dieticians- there are visit limits.
	Preventive care/screening/immunization	No Charge	Not Covered	Covered services must be properly coded as preventive and provided by an in-network provider.
If you have a test	Diagnostic test (x-ray, blood work)	20% Coinsurance After Deductible (Outpatient) No Charge (Office)	Not Covered	No Charge for Independent Lab.
	Imaging (CT/PET scans, MRIs)	20% Coinsurance After Deductible (Outpatient) No Charge (Office)	Not Covered	---None---

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
<p>If you need drugs to treat your illness or condition</p> <p>More information about prescription drug coverage is available at www.Express-Scripts.com/georgiashbp</p>	Generic drugs	\$20 co-payment (31-day supply)	Same co-payment as for In-Network, but based on the allowed amount.	<p>For non-maintenance medication, there is a 31-day supply limit at retail pharmacies. Maintenance medications can be filled for up to a 90-day-supply (retail/home delivery)</p> <p>For 32 – 62 day supply – monthly copayment is doubled</p>
	Preferred brand drugs	\$50 co-payment (31 day supply)		
	Non-preferred brand drugs	\$90 copayment (31 day supply)		
	Specialty Drugs	Same as Generic, Preferred and Non-preferred brand drugs, as applicable	<p>You must pay out-of-pocket and submit a paper claim for reimbursement.</p> <p>The plan will reimburse you based on the allowed amount for In-Network pharmacies.</p>	<p>63 – 90 day supply from a non-90-day network pharmacy – monthly copayment is tripled</p> <p>90-day supply at 90-day supply retail pharmacy or through home delivery, monthly copayment is multiplied by 2.5</p> <p>See the Plan Documents for a list of drugs that require prior authorization or have other limits.</p>
<p>If you have outpatient surgery</p>	Facility fee (e.g., ambulatory surgery center)	20% Coinsurance After Deductible	Not Covered	---None---
	Physician/surgeon fees	20% Coinsurance After Deductible	Not Covered	---None---
<p>If you need immediate medical attention</p>	Emergency room services	\$150 Copayment/visit	\$150 Copayment/visit	Prior Authorization required within 1 business day, or as soon as possible, if you are admitted to a non-network Hospital. Copay waived if admitted.
	Emergency medical transportation	No Charge	No Charge	---None---
	Urgent care	\$35 Copayment/visit	Not Covered	---None---

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you have a hospital stay	Facility fee (e.g., hospital room)	20% Coinsurance After Deductible	Not Covered	Prior Authorization may be required.
	Physician/surgeon fee	20% Coinsurance After Deductible	Not Covered	---None---
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	\$35 Copayment/visit (PCP) \$45 Copayment/visit (SPC) \$10 Copayment/group visit	Not Covered	---None---
	Mental/Behavioral health inpatient services	20% Coinsurance After Deductible	Not Covered	Prior Authorization required.
	Substance use disorder outpatient services	\$35 Copayment/visit (PCP) \$45 Copayment/visit (SPC) \$10 Copayment/group visit	Not Covered	---None---
	Substance use disorder inpatient services	20% Coinsurance After Deductible	Not Covered	Prior Authorization required.
If you are pregnant	Prenatal and postnatal care	\$35 Copayment/visit (PCP) \$45 Copayment/visit (SPC)	Not Covered	Your cost in this category includes physician delivery charges. Routine pre-natal care is covered at No Charge.
	Delivery and all inpatient services	20% Coinsurance After Deductible	Not Covered	Your cost for inpatient services only. For physician delivery charges, see pre-postnatal care.
If you need help recovering or have other special health needs	Home health care	No Charge	Not Covered	One visit equals four hours of skilled care services. Prior Authorization required for Home healthcare.

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you need help recovering or have other special health needs (continued)	Rehabilitation services	\$25 Copayment/visit	Not Covered	There is a benefit maximum of 40 visits per therapy in a benefit year (physical, occupational, speech, cardiac rehab, pulmonary rehab). Physical Therapy-Prior Authorization required for children only after 40 visits. Services provided by a Home Health agency are NOT subject to 40 visit limitations when performed in a home setting. If performed in a home setting the home health care benefit applies.
	Habilitation services	\$25 Copayment/visit	Not Covered	Habilitation visits count toward the rehabilitation visit maximum above.
	Skilled nursing care	No Charge	Not Covered	Skilled Nursing Facility 120 days per calendar year. No day limitations for Inpatient Rehab Facility.
	Durable medical equipment	No Charge	Not Covered	Prior Authorization required for devices (purchase or cumulative rental) that cost more than \$1,000 per device.
	Hospice service	No Charge	Not Covered	8 bereavement visits per calendar year.
If your child needs dental or eye care	Eye exam	No Charge	Not Covered	1 routine exam every 24 months.
	Glasses	Not Covered	Not Covered	Not Covered
	Dental check-up	Not Covered	Not Covered	Not Covered

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This is not a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care (Adult)
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S
- Routine foot care
- Weight loss programs
- Private-duty nursing

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Other Covered Services (This is not a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Chiropractic care (limitations may apply)
- Routine eye care (Adult) (limitations may apply)
- Hearing aids (limitations may apply)

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a premium, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-610-1863. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for medical claims under your plan, you may be able to appeal or file a grievance. You should contact UnitedHealthcare directly to appeal denial of coverage for medical claims by calling 1-888 364-6352. For appeals related to well-being incentive credits, contact Healthways, Inc. at 1-888-616-6411. For questions about your eligibility, rights, this notice, or assistance, you can contact: the State Health Benefit Plan Member Services at 1-800-610-1863 or access information about eligibility appeals at www.dch.georgia.gov/shbp.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” This plan or policy does provide minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-641-4862.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Do not use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care also will be different.

If other than individual coverage, the Patient Pays amount may be more.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$5,565
- Patient pays \$1,975

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests*	\$500
Prescriptions**	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$1,300
Copays	\$75
Coinsurance	\$600
Limits or exclusions	\$0
Total	\$1,975

*Outpatient laboratory

**Prescriptions are paid under the pharmacy benefit through Express Scripts, however, your member share is included in this calculation.

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$5,310
- Patient pays \$90

Sample care costs:

Prescriptions*	\$2,900
Medical Equipment and Supplies*	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests**	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$0
Copays	\$90
Coinsurance	\$0
Limits or exclusions	\$0
Total	\$90

*Co-payment for prescriptions, diabetic medical equipment and supplies paid at 100% - Disease Management Co-payment Waiver Program.

**Independent laboratory.

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs do not include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and are not specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example Show

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment is not covered or payment is limited.

Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are **not** cost estimators. You cannot use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you will find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you will pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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