



Repeat Roadmap: *ICD-10 Emergency Toolkit and Open Discussion*



Presentation to: Providers, Trading Partners and Billing Firms

Presented by: Camillia Harris, ICD-10 Communications Lead

Erica Baker, ICD-10 Communications Consultant



Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

Topics for Discussion

- ICD-10 Delay
- ICD-10 Facts
- ICD-10 Roadmap
- ICD-10 Open Discussion
- ICD-10 Updates
- Resources
- Questions





ICD-10 Delay

ICD-10 Updates

- **“H.R. 4302, Protecting Access to Medicare Act of 2014”**
 - **ICD-10 Delay**
 - The implementation of the transition to ICD-10 Code Sets has been delayed by federal law (HR 4302) until at least October 1, 2015.
 - The U.S. Department of Health and Human Services expects to release an interim final rule soon that will include a new compliance date of October 1, 2015. The rule will also require HIPAA-covered entities to continue to use ICD-9-CM through September 30, 2015.
 - While the Georgia Department of Community Health (DCH) will comply with this federal law, the department will continue its initiative for system remediation, internal and external testing, provider awareness and provider education as scheduled.

Another Year to Prepare

- **Keep moving forward**
 - Do not repeat past behaviors
 - Continue with your implementation efforts
 - Develop internal workable deadlines
- **Prepare Today for ICD-10**
 - Waiting to begin ICD-10 is not an option
 - Use the additional time to test systems and processes thoroughly
 - Make sure your staff is fully aware of ICD-10 and the changes
 - Identify impacts, issues and solutions



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

ICD-10 Facts

Key Facts

- **ICD-9 is outdated**
 - Limited capacity, capability, can't serve future needs
 - ICD-9 is 30 years old, has outdated terms, and is inconsistent with current medical practice
- **Moving from ICD-9 to ICD-10**
 - U.S. is last industrialized nation to adopt ICD-10
- **Transitioning to ICD-10**
 - National impact, mandatory for all HIPAA-covered entities
 - If you use ICD-9 codes TODAY, you must migrate to ICD-10 codes
- **Facts about the change**
 - New ICD-10-CM and ICD-10-PCS code sets
 - Replaces ICD-9-CM (Volumes 1, 2 and 3)
 - ICD-10 has no direct affect on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS)





GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

ICD-10 Roadmap

Provider Transition Preparation

- **Preparing your practice**

- Establish a transition team or ICD-10 project coordinator.
- Develop a plan for making the transition to ICD-10.
 - Include a timeline that identifies tasks to be completed, crucial milestones/relationships, task owners, resources needed, and estimated start and end dates.
- Determine how ICD-10 will affect your organization.
- Review how ICD-10 will affect clinical documentation requirements and electronic health record (EHR) systems.
- Communicate the plan, timeline, and new system changes and processes to your organization.

Roadmap to ICD-10

- **Planning**

- Develop an implementation timeline.
- Establish Project Management Structure/Governance.
- Define key roles, responsibilities.
- Develop the ICD-10 Project Plan (Business Processes, Systems, Budgets, Training, Testing, Timelines).
- Update internal policies impacted by ICD-10.

- **Communication and Awareness**

- Maintain internal communication with staff and external communication with payers and vendors.
- Identify external partners, payers, messages and outreach tools.
- Identify internal messages and outreach tools for staff.



Roadmap to ICD-10

- **Assessment**
 - Conduct an assessment of the areas that will be affected.
 - Technology
 - Operations
 - Staff
 - Administrative
 - Collect information on current use of ICD-9 and a list of staff members who need ICD-10 resources and training.
 - Evaluate the effect of ICD-10 on other planned or on-going projects (e.g., Version 5010 transition, EHR adoption and Meaningful Use).
 - Upgrade your IT Systems.
 - EHR, Billing, Practice Management Systems and more affected
 - Systems must accommodate ICD-9 and ICD-10 codes

Roadmap to ICD-10

- **Operational Implementation**
 - Develop and begin implementing the Communications Plan.
 - Develop and begin implementing the Training Plan.
 - Meet with staff to further define ICD-10 impact and responsibilities.
 - Define ICD-10 impact on your day-to-day roles, responsibilities.
 - Define ICD-10 impact on current processing systems.
 - Identify system migration, training and testing strategies.
- **Testing**
 - Map out your internal and external testing plans.
- **Transition**
 - Go Live with ICD-10.



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

ICD-10 Open Discussion

Ask a Live Question

- Please select the **“Raised Hand Feature”** in the WebEx bottom right-hand side of your participant viewing panel.
- Your name will be announced and then please proceed with your question.



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

ICD-10 Updates

DCH Updates

ICD-10 Overview Appendix

- Policy changes related to the ICD-10 transition on October 1, 2015, including the use of unlisted, unspecified and nonspecific codes.

ICD-10 Provider Awareness Survey

- DCH will be conducting an awareness survey soon to gauge the readiness of the provider community in the state of Georgia. Please take the survey to help us assess where to focus our outreach initiatives.

DCH and ICD-10 External Testing

- Internal Testing Underway
- External Testing
 - Testing with Georgia Medicaid
 - Trading Partners and Billing Services
 - Currently underway
 - Providers
 - Currently underway

Test With Us

- **Be part of the solution**
 - Become a Beta Test site provider with DCH.
 - Testing directly benefits you.
 - Not a large effort to test.
 - We welcome small and large providers.
 - Web portal (GAMMIS) testing available.
- **Benefits**
 - Knowing in advance, testing in advance helps to ensure that there will not be a pause in cash flow.
 - To be part of the solution, please email your interest to icd10project@dch.ga.gov

DCH and the Transition to ICD-10

- DCH is on track for ICD-10 compliance.
 - ❖ Although implementation has been delayed until no sooner than October 1, 2015, DCH is continuing its remediation, education and testing as scheduled.
 - Phases of implementation
 - Awareness, Assessment, Remediation, Testing, Transition
 - Status as of June 2014
 - Awareness – *ongoing*
 - Assessment – *completed*
 - Remediation – *necessary changes to our affected policies, processes and systems are underway*
 - Testing – *verifying and validating the ICD-10 changes as completed in Remediation...underway*
 - Transition – *not started*





GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

Resources

CMS ICD-10 Checklists

- CMS has created ICD-10 Checklists to assist your organization with overall ICD-10 compliance.
 - [Large Practices](#)
 - [Small and Medium Practices](#)
 - [Small Hospitals](#)
 - [Payers](#)

[Source: www.cms.hhs.gov/ICD10](http://www.cms.hhs.gov/ICD10)



ICD-10 Training Resources



American Academy
of Pediatrics



DEDICATED TO THE HEALTH OF ALL CHILDREN™



ICD-10 Resources

- Centers for Medicare & Medicaid Services (CMS)
CMS Overview
 - CMS ICD-10 Implementation Planning Guides/Checklist
 - HHS, CMS ICD-10 Final Rule
 - CMS, HHS Complete list of code sets for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines
 - www.cms.hhs.gov/ICD10
- World Health Organization (WHO) ICD-10 Page
 - <http://www.who.int/classifications/icd/en/>

More ICD-10 Resources

- DCH Resources
 - DCH Dedicated ICD-10 Website
<http://dch.georgia.gov/icd-10>
 - DCH Website for ICD-10 Webinars/Downloads
<http://dch.georgia.gov/icd-10-events>
 - DCH ICD-10 Education Outreach and Resources
<http://dch.georgia.gov/icd-10-educational-outreach-and-resources>
 - ICD-10: A Four-Part Series (Video)
<http://dch.georgia.gov/sorh-publications-and-presentations>
- HP Enterprise Services Statewide Workshops
 - Check GAMMIS <http://mmis.georgia.gov> for future ICD-10 workshops

Upcoming ICD-10 Webinars

Register Now

June 26, 2014: ICD-10 Essentials

****Additional Dates and Titles Coming SOON!**

To register for the above webinars: Visit <http://dch.georgia.gov/icd-10-events>

- Each webinar is scheduled for up to one hour, 10:30 – 11:30 a.m. ET.
- Unless otherwise noted, all webinars are targeted to Providers and Trading Partners.
 - Please be advised that webinar dates and times are subject to change.
 - To view past webinars, please visit the link above.

Contact Us

- Join us as an ICD-10 Beta Test Site, email us at
 - icd10project@dch.ga.gov
- Join our mailing list at
 - AskDCH@dch.ga.gov for ICD-10 events and updates
- We welcome your questions and comments at
 - icd10project@dch.ga.gov

Questions & Comments

Use the WebEx Q&A Feature

- Questions submitted will be answered via email within 4-6 business days of this event.
- Or you may email us at icd10project@dch.ga.gov.
- This presentation will be posted within two business days at <http://dch.georgia.gov/icd-10-events>.

Thank You

Thank You

