

CMO FLASH REPORT



The Care Management Organization (CMO) Flash Report provides a quick reference to the current status of the Georgia Families program. This report provides an overview of member enrollment, CMO financial filings with the Department of Insurance, CMO self-reported utilization data, premium capitation payments to CMOs, prior authorization performance, timely access performance and trends to watch.

ENROLLMENT

	AMERIGROUP®	Peach State®	Wellcare®	Region Totals
Atlanta Region	97,370	157,256	173,819	428,445
Central Region		48,609	71,427	120,036
East Region	25,035		33,602	58,637
North Region	43,562		83,470	127,032
Southeast Region	29,641		57,024	86,665
Southwest Region		71,899	30,251	102,150
Statewide Members	195,608	277,764	449,593	922,965

Represents total number of eligible managed care members that have been enrolled into the CMO plans as of April 2008.

CMO SELF-REPORTED DATA

	AMERIGROUP®	Peach State®	Wellcare®
ER Visits/1000	557	498	635
C-Section Rate	32%	38%	25%
Brand Fill Rates	23%	21%	19%
Generic Fill Rates	77%	79%	82%

Represents CMO self-reported utilization measures of quality performance and consistent care delivery across plans.

CMO FINANCIAL FILINGS

	AMERIGROUP®	Peach State®	Wellcare®	Total- All CMOs
Total Revenue (less 6 % Quality Assessment Fee paid back to DCH)	\$523.0	\$655.9	\$1,031.4	\$2,210.3
Total Medical Expense	\$465.4	\$594.6	\$887.5	\$1,947.5
Health Benefit Ratio (Medical Expense/Revenue)	89.0%	90.6%	86.1%	88.1%

Represents total CMO reported cost for medical services expenditure filed with Georgia Department of Insurance December 31, 2007.

PREMIUM CAPITATION PAYMENTS TO CMOs

	AMERIGROUP®	Peach State®	Wellcare®	Total - All CMOs
Current month	\$34,247,883	\$45,826,526	\$77,806,134	\$157,880,542
Retroactive adjustments (includes OB delivery payments for prior months and retroactive enrollment activity)	\$5,245,827	\$7,511,763	\$14,813,486	\$27,571,076
Quality Assessment Fee Paid to DCH	\$(2,198,383)	\$(2,971,165)	\$(5,168,146)	\$(10,337,694)
Net Payments	\$37,295,327	\$50,367,124	\$87,451,473	\$175,113,924

Represents DCH allocated payments to the CMO for total cost of services for January 2008.



PRIOR AUTHORIZATION DATA

# Days to PA Completion	AMERIGROUP®	Peach State®	Wellcare®
≤ 14 Days (contract requirement)	99.80%	98.80%	100.0%
≤10 Days	94.7%	97.1%	96.3%
≤ 5 Days	74.0%	86.1%	75.3%

Represents the percentage of prior-authorizations completed within the contract required timelines for March 2008.

ADDITIONAL PRIOR AUTHORIZATION DATA

Denial Rates	AMERIGROUP®	Peach State®	Wellcare®
DME	12.1%	1.3%	2.7%
Medical Inpatient	5.0%	5.4%	0.7%
Medical Outpatient	4.5%	5.1%	1.2%
Therapies	2.4%	8.5%	3.1%
Total	8.1%	6.1%	5.6%

Represents the percentage of prior-authorization requests that were determined to be not medically necessary.

TIMELY ACCESS PERFORMANCE REPORT

Provider Type	AMERIGROUP®	Peach State®	Wellcare®
PCPs (routine visits)	88%	98.57%	97.12%
PCP (adult sick visit)	90%	98.57%	89.42%
PCP (pediatric sick visit)	90%	98.36%	84.16%
Specialist (OBGYN)	100%	100%	92.93%
Mental Health Providers	51.7%	66.67%	89.59%
Urgent Care Providers	90%	98.70%	0%

Represents CMO 1st Quarter 2008 timely access performance survey results for the network capacity of appointment wait times.

TRENDS 2 WATCH

Opportunities	Solutions Found
<ul style="list-style-type: none"> ▪ Providers burdened with 3 different CMO forms ▪ Claims payment delays ▪ CMO Portal inconsistencies ▪ Inconsistent Policy Guidelines Among CMOs 	<ul style="list-style-type: none"> ▪ Common Synagis prior authorization form ▪ Provider Resolution Hotline ▪ Exploring implementation of a Super Portal ▪ Common prior authorization for therapy requests
Resolution Status: ■ In Progress ■ Active ■ Future	

Represents the quarterly action items of opportunities and solutions for the Managed Care and Quality Division for areas of improvement.