

December 2014 MONTHLY REPORTING:

ENROLLMENT				
REGIONS	AMERIGROUP	PEACHSTATE	WELLCARE	REGION TOTALS
Atlanta	186,559	219,046	252,525	658,130
Central	5,618	58,290	87,349	151,257
East	29,973	3,581	39,261	72,815
North	63,360	10,733	103,538	177,631
Southeast	36,707	7,025	73,478	117,210
Southwest	3,070	81,135	40,998	125,203
Statewide	325,287	379,810	597,149	1,302,246
GF Month-end Adjusted Process Results Summary - December 2014 Source: Fiscal Agent, ACS				

PROVIDER CALL CENTER STATISTICS			
	AMERIGROUP	PEACHSTATE	WELLCARE
Avg Speed of Answering	92.6%	80.78%	89.0%
Abandonment Rate	0.3%	1.79%	1.0%
Blocked Calls	0.0%	0.0%	0.0%
Represents December 2014 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data.			

CMO PAYMENTS TO PROVIDERS			
MONTH	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)
January 2014	\$52,866,590	\$54,514,035	\$90,825,443
February 2014	\$ 58,600,533	\$ 47,633,496	\$ 84,930,323
March 2014	\$ 67,928,502	\$ 58,754,733	\$ 101,994,837
April 2014	\$ 72,836,475	\$ 61,801,651	\$ 98,932,245
May 2014	\$ 73,002,279	\$ 53,058,203	\$ 94,857,504
June 2014	\$ 59,326,162	\$ 61,589,533	\$ 93,560,816
July 2014	\$ 71,184,678	\$ 58,280,234	\$ 100,277,954
August 2014	\$ 76,828,951	\$ 58,383,728	\$ 111,323,091
September 2014	\$ 69,227,564	\$ 60,801,399	\$ 111,408,979
October 2014	\$ 73,428,545	\$ 66,400,484	\$ 122,884,071
November 2014	\$ 71,426,825	\$ 54,301,584	\$ 117,781,076
December 2014	\$ 73,338,101	\$ 68,493,698	\$ 113,538,595
Represents CMO payments to all provider types for December 2014. Source: CMO "Claims Processing Report"			

December 2014 MONTHLY REPORTING:

EMERGENCY ROOM CLAIMS PAYMENT

December 2014

	AMERIGROUP	PEACHSTATE	WELLCARE	TOTALS
# of ER Claims Submitted	23,895	16,807	34,526	75,228
ER Claims Paid at a Reduced amount (such as the Triage Rate)	1,069	9,272	15,553	25,894
# of Appeals	483	64	0	547
# of Appeals overturned where the Reduced rate is paid at a higher rate	326	24	0	350

**Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned.
Period - December 2014**

CORRECTIVE ACTION/PREVENTIVE ACTION PLANS

	AMERIGROUP	PEACHSTATE	WELLCARE	TOTAL
2008	2	8	5	15
2009	5	5	1	11
2010	12	8	11	31
2011	8	9	8	25
2012	4	5	5	14
2013	2	2	2	6
2014	0	0	0	0
TOTAL	33	37	32	102

Note: For 2014, the numbers reflect CAPA plans for the period of December
Source: DCH Medicaid Division