

August 2014 MONTHLY REPORTING:

| ENROLLMENT | | | | |
|--|------------|------------|----------|---------------|
| REGIONS | AMERIGROUP | PEACHSTATE | WELLCARE | REGION TOTALS |
| Atlanta | 187,351 | 212,613 | 257,912 | 657,876 |
| Central | 5,038 | 57,813 | 88,306 | 151,157 |
| East | 30,510 | 2,984 | 39,906 | 73,400 |
| North | 64,165 | 8,897 | 106,017 | 179,079 |
| Southeast | 37,630 | 5,933 | 74,560 | 118,123 |
| Southwest | 2,776 | 82,550 | 41,747 | 127,073 |
| Statewide | 327,470 | 370,790 | 608,448 | 1,306,708 |
| GF Month-end Adjusted Process Results Summary - August 2014 Source: Fiscal Agent, ACS | | | | |

| PROVIDER CALL CENTER STATISTICS | | | |
|---|------------|------------|----------|
| | AMERIGROUP | PEACHSTATE | WELLCARE |
| Avg Speed of Answering | 87.5% | 83.24% | 84.0% |
| Abandonment Rate | 0.6% | 1.18% | 1.0% |
| Blocked Calls | 0.0% | 0.0% | 0.0% |
| Represents August 2014 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data. | | | |

| CMO PAYMENTS TO PROVIDERS | | | |
|--|-----------------------------|-----------------------------|---------------------------|
| MONTH | AMERIGROUP (\$ Millions) | PEACHSTATE (\$ Millions) | WELLCARE (\$ Millions) |
| January 2014 | \$52,866,590 | \$54,514,035 | \$90,825,443 |
| February 2014 | \$ 58,600,533 | \$ 47,633,496 | \$ 84,930,323 |
| March 2014 | \$ 67,928,502 | \$ 58,754,733 | \$ 101,994,837 |
| April 2014 | \$ 72,836,475 | \$ 61,801,651 | \$ 98,932,245 |
| May 2014 | \$ 73,002,279 | \$ 53,058,203 | \$ 94,857,504 |
| June 2014 | \$ 59,326,162 | \$ 61,589,533 | \$ 93,560,816 |
| July 2014 | \$ 71,184,678 | \$ 58,280,234 | \$ 100,277,954 |
| August 2014 | \$ 76,828,951 | \$ 58,383,728 | \$ 111,323,091 |
| September 2014 | | | |
| October 2014 | | | |
| November 2014 | | | |
| December 2014 | | | |
| Represents CMO payments to all provider types for August 2014. Source: CMO "Claims Processing Report" | | | |

August 2014 MONTHLY REPORTING:

EMERGENCY ROOM CLAIMS PAYMENT

August 2014

| | AMERIGROUP | PEACHSTATE | WELLCARE | TOTALS |
|---|-------------------|-------------------|-----------------|---------------|
| # of ER Claims Submitted | 16,109 | 13,431 | 26,567 | 56,107 |
| ER Claims Paid at a Reduced amount (such as the Triage Rate) | 703 | 7,202 | 12,026 | 19,931 |
| # of Appeals | 131 | 88 | 162 | 381 |
| # of Appeals overturned where the Reduced rate is paid at a higher rate | 71 | 6 | 0 | 77 |

**Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned.
Period - August 2014**

CORRECTIVE ACTION/PREVENTIVE ACTION PLANS

| | AMERIGROUP | PEACHSTATE | WELLCARE | TOTAL |
|--------------|-------------------|-------------------|-----------------|--------------|
| 2008 | 2 | 8 | 5 | 15 |
| 2009 | 5 | 5 | 1 | 11 |
| 2010 | 12 | 8 | 11 | 31 |
| 2011 | 8 | 9 | 8 | 25 |
| 2012 | 4 | 5 | 5 | 14 |
| 2013 | 2 | 2 | 2 | 6 |
| 2014 | 0 | 0 | 0 | 0 |
| TOTAL | 33 | 37 | 32 | 102 |

Note: For 2014, the numbers reflect CAPA plans for the period of August
Source: DCH Medicaid Division

QUARTERLY REPORTING:

1Q14 (Jan-Mar) will be posted in the April 2014 Flash Report

2Q14 (Apr-Jun) will be posted in the July 2014 Flash Report

3Q14 (Jul-Sept) will be posted in the October 2014 Flash Report

4Q14 (Oct-Dec) will be posted in the January 2014 Flash Report

| PRIOR AUTHORIZATION DATA | | | |
|---|------------|------------|----------|
| # Days to PA | AMERIGROUP | PEACHSTATE | WELLCARE |
| ≤ 14 Days (contract) | | | |
| ≤ 10 Days | | | |
| ≤ 5 Days | | | |
| Represents quarterly CMO self-reported percentage of prior-authorizations completed within the contract required timelines. Reported to DCH Source: Quarterly CMO "Prior Authorization Report" Based on the posting of the Quarterly Reports | | | |

| PRIOR AUTHORIZATION REQUESTS DENIED | | | |
|--|------------|------------|----------|
| | AMERIGROUP | PEACHSTATE | WELLCARE |
| Medical Inpatient | | | |
| Medical Outpatient | | | |
| Therapies | | | |
| Behavioral Health | | | |
| Vision | | | |
| Dental | | | |
| Total | | | |
| Represents quarterly CMO self-reported percentage of standard prior-authorization requests that were determined to be not medically necessary. Reported to DCH Source: Quarterly CMO "Prior Authorization Report" | | | |

| CMO FINANCIAL FILINGS | | | | |
|---|-----------------------------|-----------------------------|---------------------------|----------------------------------|
| | AMERIGROUP (\$ Millions) | PEACHSTATE (\$ Millions) | WELLCARE (\$ Millions) | Total- All CMOs (\$ Millions) |
| Total Medical Expense | | | | |
| Health Benefit Ratio (Medical Expense/ Revenue) | | | | |
| Represents total CMO reported cost for medical services expenditure filed with Georgia Department of Insurance (DOI) . Reported to DOI Source: Quarterly filings with Georgia DOI | | | | |